



Outside Line Motoring
Support@OLM.com



OLM+ Brands Comprehensive Warranty

Included Brands: OLM, GCS, JDM Station, RSP, Carbon Reproductions, Subispeed, FTSpeed

1-Year Limited Warranty Policy

Aesthetic Products Include: Spoilers, Carbon Accents, Paint Matched Parts etc. *NON-LIGHTING*

Manufacturer's Limited 1-Year Warranty. OLM included products are warranted to the original owner against manufacturing defects in materials and workmanship. Any modifications and alters to the original product will void the limited warranty policy.

Please read the below statements regarding product fitment:

- Fitment is guaranteed for the stated vehicle applications per product listing.
- OLM does not guarantee fitment on vehicles that have been involved in an accident and/or has body damage.
- Certain modifications may also interfere with fitment. (ex. FMIC w/front fog bezels)

The following situations are covered under the OLM Appearance Guarantee:

(Note that all OLM carbon fiber products are hand-made, and small imperfections are inevitable. Plastic molds have a break-off location on each product which is normal and not covered under this warranty. Please feel free to contact us if you have any other questions.)

- Heavy cloudiness under the clear coat (QC is not completed for every product under natural sunlight)
- Clear coat bubble larger than 1/4" in diameter
- Cracks in clear coat



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1-Year Limited Warranty Policy Continued

- Scratches in painted finish

All aesthetic parts will eventually begin to show age and wear based on cleaning practices and environmental exposure. Common examples of wear and tear that would not be covered under the warranty include abrasions or scratches, color changing from direct sun, and so on.

OLM shall provide an express warranty that should any product prove to be defective in workmanship or materials within a period of twelve (12) months from the delivery thereof, OLM shall repair or replace at its own discretion and subject to customer acceptance.



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2-Year Limited Warranty Policy

Lighting Products **ONLY** Include: Fog/DRL Lighting, Headlights, Taillights, Light Bulbs, etc.

Manufacturer's Limited 2-Year Warranty. OLM included products are warranted to the original owner against manufacturing defects in materials and workmanship for a period of 2 years from purchase date. OLM shall warrant that all products manufactured by them shall be free from defects in material or workmanship. If a single component of a lighting kit has failed, OLM will replace only the affected component when available.

Condensation issues are handled on a case-by-case basis. Certain warranty steps must be followed for proper warranty consideration.



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Warranties are valid in the United States and Canada. This warranty gives the product owner specific legal rights; the product owner may have other rights, which vary from state to state.

How do I send my product in for warranty?

If for any reason the customer believes that their product falls under the guidelines of the warranty mentioned before, they are able to submit a warranty claim through the retailer or dealer the product was purchased from. The customer will need:

- Proof of purchase
- Photos, videos, and/or a form of media depicting the issue to be claimed

From there, the retailer/dealer customer service representative will personally work with you and on your behalf, speak with OLM to determine the best path forward.

Upon request from the customer service representative will help you return your product to OLM as needed. It is assumed to be the customers responsibility for any return shipping costs to OLM. OLM will assume at minimum; the return shipping costs to the customer as well as any approved warranty claim. Please see below for the correct return shipping address.

Outside Line Motoring
Attn: Warranty Department
2101 HULL AVE
DES MOINES, IA 50317

All return shipments must be prepaid and insured. OLM cannot be liable for lost in-bound packages. Any packages that are sent to OLM without approval or notice from OLM or the retailer/dealer will be refused or abandoned.



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Revision Chart:

Khang Dao (9/19/2022) - Creation